DevCare Solutions Warranty Policy

Project Warranty:

DevCare Solutions provides a comprehensive warranty on all project deliverables to ensure quality and reliability.

- For projects with a duration of 6 months to 1 year, DevCare offers a 4-week warranty period from the date of project completion.
- For projects with a duration of 1 to 1.5 years, DevCare provides a 90-day warranty period to address any post-implementation issues or defects. During the warranty period, DevCare will promptly resolve any identified performance or functionality issues to ensure deliverables meet agreed-upon requirements.

Candidate Performance Warranty:

If the client identifies a performance issue with a placed candidate within the first 40 hours of work, DevCare Solutions will replace the candidate within 48 to 72 hours. The client will not be billed for any hours worked by the replaced candidate during that period.

Client Warranty Compliance:

DevCare Solutions will also adhere to any Client-specific warranty policies or requirements defined in the contract or Statement of Work (SOW), ensuring full compliance with DIR standards and project expectations.