

RING CENTRAL

➤ They requested to add a Privacy policy on our website

A standard privacy policy should include the following elements to meet TCR regulations:

- Introduction: A clear statement outlining the purpose of the Privacy Policy.
- Data Collection: Detailed information about the types of data collected (e.g., personal information, usage data).
- Data Use: Explanation of how the collected data will be used.
- Data Sharing: Information on if, how, and with whom the data will be shared.
- User Rights: Description of users' rights regarding their data, such as access, correction, deletion, and opting out of data collection.
- Data Protection: Measures taken to protect user data, including security practices and technologies used.
- Cookies and Tracking: Information on the use of cookies and other tracking technologies.
- Third-Party Links: Disclosure of any third-party links and their separate privacy practices.
- Contact Information: How users can contact the company with questions or concerns about the Privacy Policy.

and add the SMS wording statement to " Data Sharing"

- SMS opt in and Phone numbers collected for Communications purposes will not be shared with Third parties and affiliates for Marketing

➤ The privacy policy has been added to the website

DevCare Solutions Privacy Policy

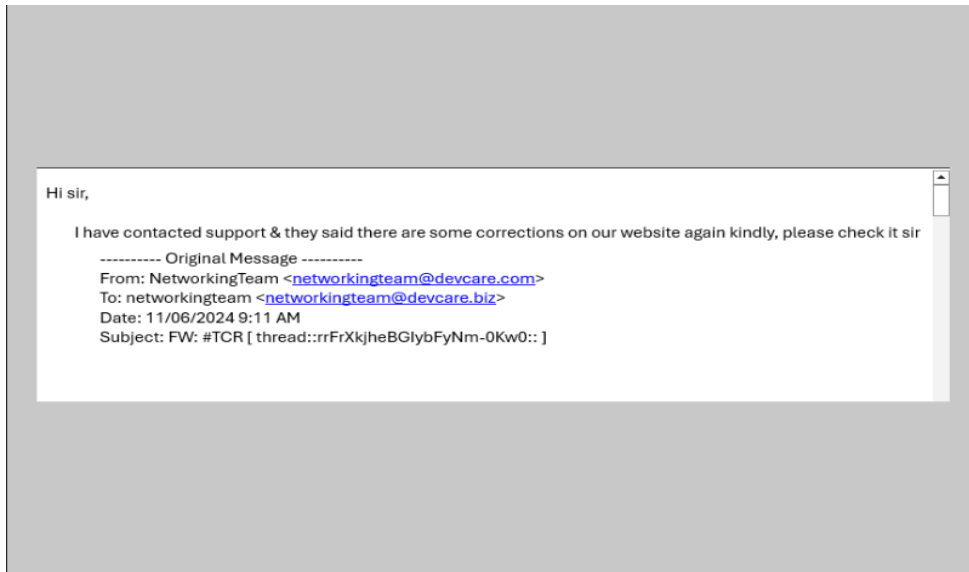
We respect your privacy and confidentiality

Effective Date: 10/25/2024

Last Change Date: 10/25/2024

DevCare Solutions values your privacy and is dedicated to safeguarding your personal information. This privacy policy outlines the types of information we collect from you, how we use and share that information, and the choices you have regarding your data. By using our website, you agree to the terms outlined in this policy.

- After adding the privacy policy, they requested some modifications to be made.



- They requested to add SMS Consent to the Privacy Policy on our website

fraud prevention.

4. Data Sharing and Disclosure

- **Third-Party Service Providers:** We may share your information with trusted third-party vendors who assist us in delivering services (e.g., payment processors, hosting services, and analytics providers). These partners are obligated to maintain confidentiality and use your data solely for the purpose of providing services to DevCare.
- **Business Transfers:** In the event of a merger, acquisition, or asset sale, your information may be transferred to the new owner as part of the transaction.
- **Legal Requirements:** We may disclose your data to comply with legal obligations, respond to lawful requests, or protect the rights, safety, or property of DevCare, our users, or the public.

- SMS consent

5. Cookies and Tracking Technologies

- **Cookies:** Our website uses cookies to store preferences, track website traffic, and personalize your

We appreciate your understanding and apologize for any inconvenience this may have caused you and your teams.

➤ We have made some changes to our website

to the third party's privacy practices.

7. Your Rights and Choices

- **Access and Correction:** You have the right to access, correct, or update your personal information. You may request these changes by contacting us directly.
- **Data Portability:** Upon request, we can provide a copy of your personal information in a structured, commonly used format.
- **Data Deletion:** You may request the deletion of your data, subject to any legal obligations that require us to retain certain information.
- **Marketing Preferences:** You can opt-out of receiving promotional communications at any time by following the unsubscribe link in our emails.
- **SMS Consent:** SMS Consent or phone numbers are not shared for the purpose of SMS with third parties or affiliates

8. Policy Changes

➤ They requested to add a checkbox on our website

Phone Number

Company

Select your Interests

Message

SMS checkbox

- After adding the checkbox, they have requested with the screenshot that the submit button is not working while submitting & after the changes it has been working

Hello,

Message

Check this box to opt-in for SMS/Text Messages

Submit

There was an error trying to send your message. Please try again later.

- They requested that the check box in our Devcare site be changed like the screenshot below.

Contact Us Page

First Name:

Last Name:

Email Address:

Phone Number:

Request (Give us a Brief Description):

By checking this box, I consent to receive text messages related to (message type) from (company name). You can reply "STOP" at any time to opt out. Message and data rates may apply. Message frequency may vary, text HELP to (*****) for assistance. For more information, please refer to our privacy policy (privacy policy URL), and SMS Terms and Conditions (SMS Terms of Use Link) on our website.

SUBMIT

- SMS Terms & Conditions to add in privacy policy in our site

SMS Consent Communication:

The information (Phone Numbers) obtained as part of the SMS consent process will not be shared with third parties for marketing purposes.

- **Types of SMS Communications:**

If you have consented to receive text messages from [Company Name], you may receive messages related to the following (provide specific examples):

- Appointment reminders

- Follow-up messages
- Billing inquiries
- Promotions or offers (if applicable)

Example: "Hello, this is a friendly reminder of your upcoming appointment with Dr. [Name] at [Location] on [Date] at [Time]. Reply STOP to opt out of SMS messaging at any time."

➤ **Message Frequency:**

Message frequency may vary depending on the type of communication. For example, you may receive up to [X] SMS messages per week related to your [appointments/billing, etc.]



Example:

"Message frequency may vary. You may receive up to 2 SMS messages per week regarding your appointments or account status."

➤ **Potential Fees for SMS Messaging:**

Please note that standard message and data rates may apply, depending on your carrier's pricing plan. These fees may vary if the message is sent domestically or internationally.

➤ **Opt-In Method:**

You may opt-in to receive SMS messages from [Company Name] in the following ways:

- Verbally, during a conversation
- By submitting an online form
- By filling out a paper form

➤ **Opt-Out Method:**

You can opt out of receiving SMS messages at any time. To do so, simply reply "STOP" to any SMS message you receive. Alternatively, you can contact us directly to request removal from our messaging list.

➤ **Additional Options:**

- If you do not wish to receive SMS messages, you can choose not to check the SMS consent box on our forms.

➤ **Standard Messaging Disclosures:**

- Message and data rates may apply.
- You can opt-out at any time by texting "STOP."
- For assistance, text "HELP" or visit our [Privacy Policy] and [Terms and Conditions] pages.
- Message frequency may vary.

➤ They have also sent a Google doc for our reference:

<https://docs.google.com/document/d/1FmvPlCpjed4-qC82Mhdf0pvnQGZvKcFRbooVO3Bcano/edit?tab=t.0>